



11400 Burnet Road
Austin, TX 78758

Dear Valued IBM Customer,

Thank you for your interest in the **OS/2 Warp Server for e-business** (Aurora) preview program. We are pleased to deliver this preview program copy to you. We believe you will find the updates and changes, such as the new Journaled File System, Logical Volume Manager and NT server management exciting and of great value to your business needs. This preview program will run until December 18, 1998.

OS/2 Warp Server for e-business continues to play an important role in IBM's Family of enterprise servers which offer unparalleled scalability, reliability and performance. Additionally, **OS/2 Warp Server for e-business** can help you take advantage of network computing and the cost savings of conducting e-business using Internet technologies.

This OS/2 Warp Server for e-business preview package contains:

- * License Agreement
- * Quick Beginnings
- * Aurora Overview White Paper
- * **OS/2 Warp Server for e-business**
 - 1 Server Pak CD-ROM (Installation readme.txt in root directory)
 - 1 Client Connect Pak CD-ROM (Installation readme.htm in \README directory)
 - 1 Lotus Domino Go / IBM Websphere Application Server CD-ROM (Installation readme.txt in root directory)
- * Several IBM Brochures we believe you will find helpful

Before installing OS/2 Warp Server for e-business, note the following:

- * Please read and agree to the license agreement enclosed before using the preview software
- * Please read all "Readme's" prior to installation as they contain important sequence information
- * This preview software is for non-production/test environments (do not use in a production environment)
- * The packaging for this preview does not represent the final packaging for this product

Your active participation in this preview is very important to us. For your convenience we have included an Internet web site address which will allow you to report issues that you may find. In addition, a Frequently Asked Questions (FAQ), with regular updates, will also be available. The URL is:

- * <http://service5.boulder.ibm.com/pcpd.nsf/WSPrev+Feedback>

Please use the following ID/Password when prompted:

- * ID= preview, Password= tryout

At the conclusion of this preview program we will ask that you complete a short survey. It will be available at the above web address.

As we move closer to the end of this century, ensuring all of your systems are Year 2000 ready can prove to be an ominous task. To help maximize deployment schedules or supplement your skills, we have assembled a team of specialists, our Rapid Deployment Team (RDT), that offer a wide range of services. The RDT services are available to meet your needs from new product rollout planning to actually assisting in deploying products. For more information about their services, please go to the following Internet address:

* <http://www.software.ibm.com/ncs/services.html>

I encourage you to continue watching our *OS/2 Warp Server for e-business* web page for changes. We are planning periodic product information updates as well as a changing "poll" question. The URL is:

* <http://www.software.ibm.com/os/warp/products/aurora>

Sincerely,

A handwritten signature in black ink, appearing to read "Ken W. Christopher, Jr.", with a stylized flourish at the end.

Ken W. Christopher, Jr.
Program Executive
OS/2 Client/Server Product Development Team